



Sugar and sweeteners: the consumer and industry's response

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We look at what consumers are spending in 4,000 markets across 45 countries



Sugar & sweetener s

What do consumers think about sugar and sweeteners?

Sugar reduction

What are the latest trends in sugar reduction?

Winners, losers, the opportunit y

How are products formulated and positioned, and what's working?

Consumers recognise low sugar and sugar-free as a healthy option...

UK consumers, types of products considered to be healthy, Sep 2013



Roughly 40% of consumers say low/no sugar is healthy, higher than the response for low calorie or generic "light/diet" labelling

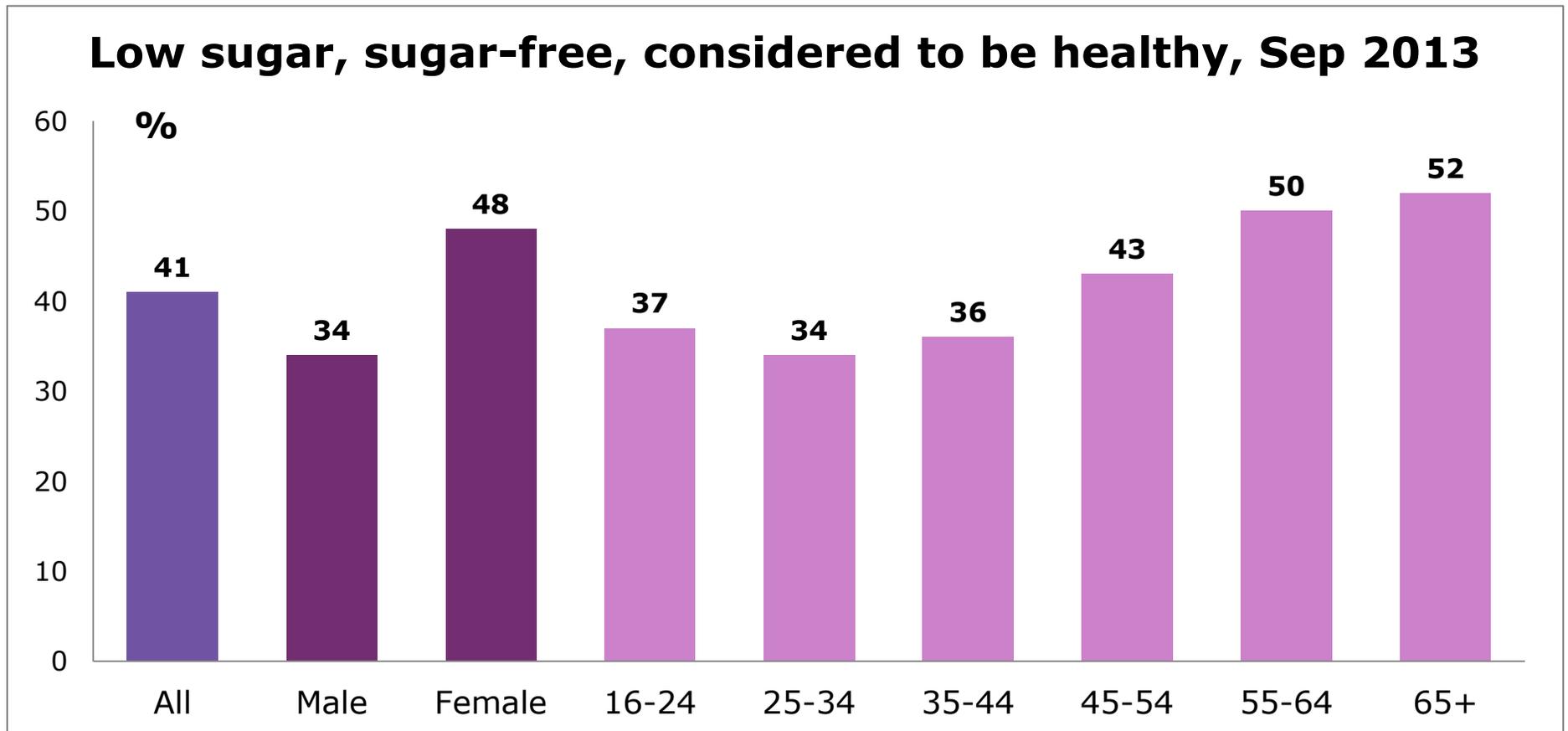


Source: GMI/Mintel

Base: 2,000 internet users aged 16+

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...Especially women and older consumers



Women and consumers aged 45+ are far more likely to see low sugar and sugar-free as a healthy option



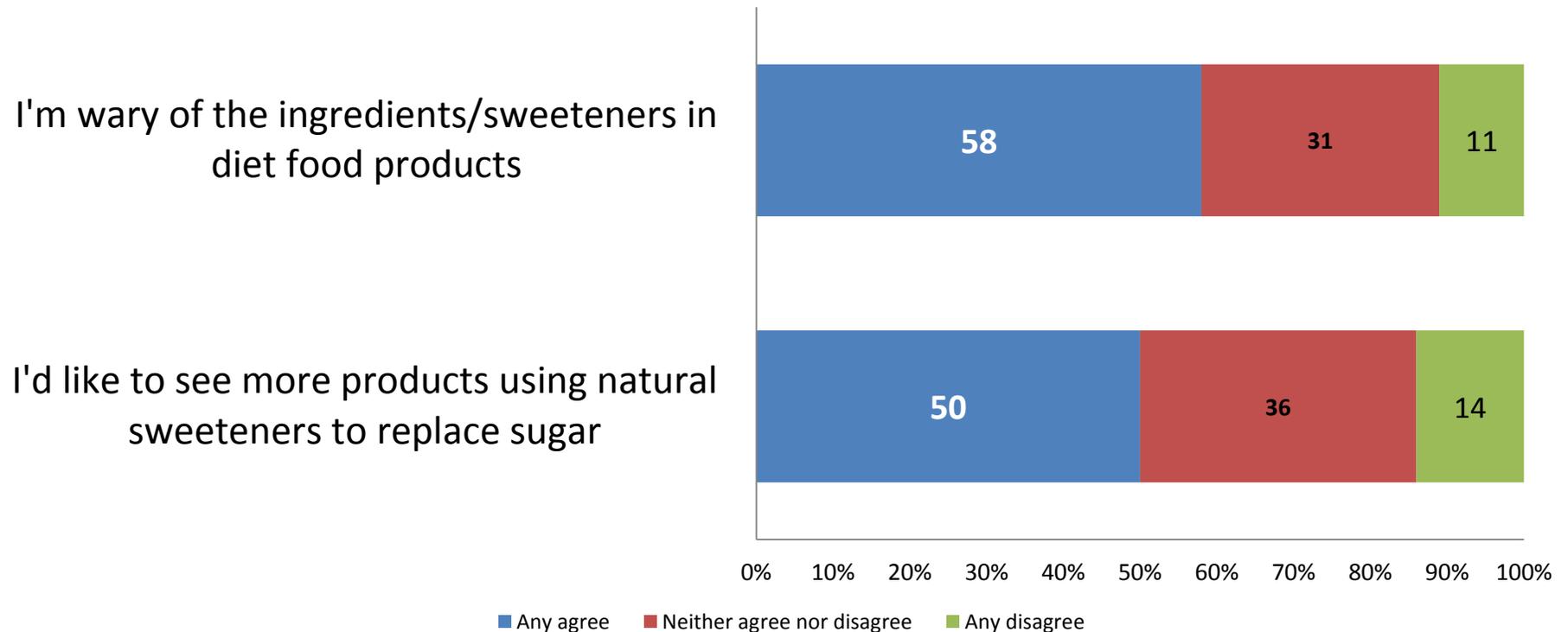
Source: GMI/Mintel

Base: 2,000 internet users aged 16+

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Consumers are sceptical of sweeteners...

UK consumer, attitudes towards diet foods, Sep 2013



Nearly 60% of consumers say they are wary of ingredients including sweeteners used in diet foods; half would like to see more natural sweeteners



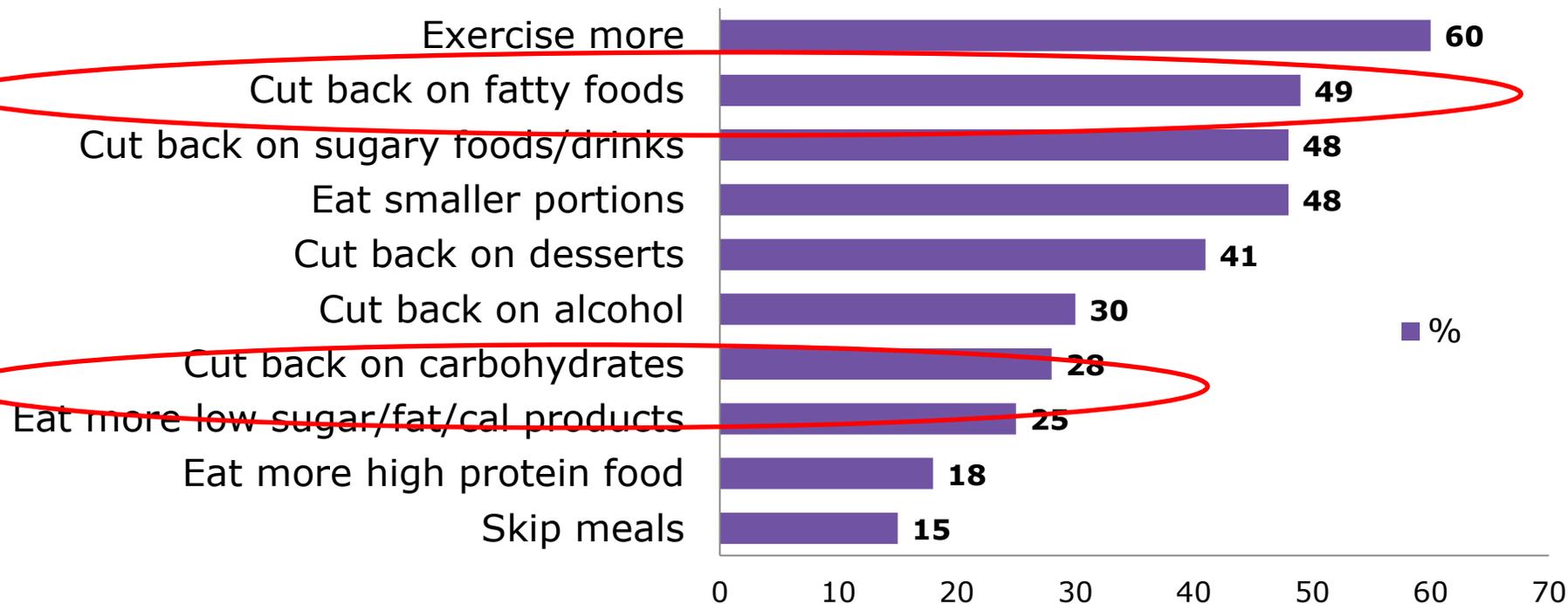
Source: GMI/Mintel

Base: 2,000 internet users aged 16+

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Consumers cite sugar reduction as key weight management strategy

UK consumers, actions taken to manage weight, Sep 2013



After exercise, cutting back on fatty and sugary foods/drinks are the 2nd and 3rd most important actions taken to manage weight

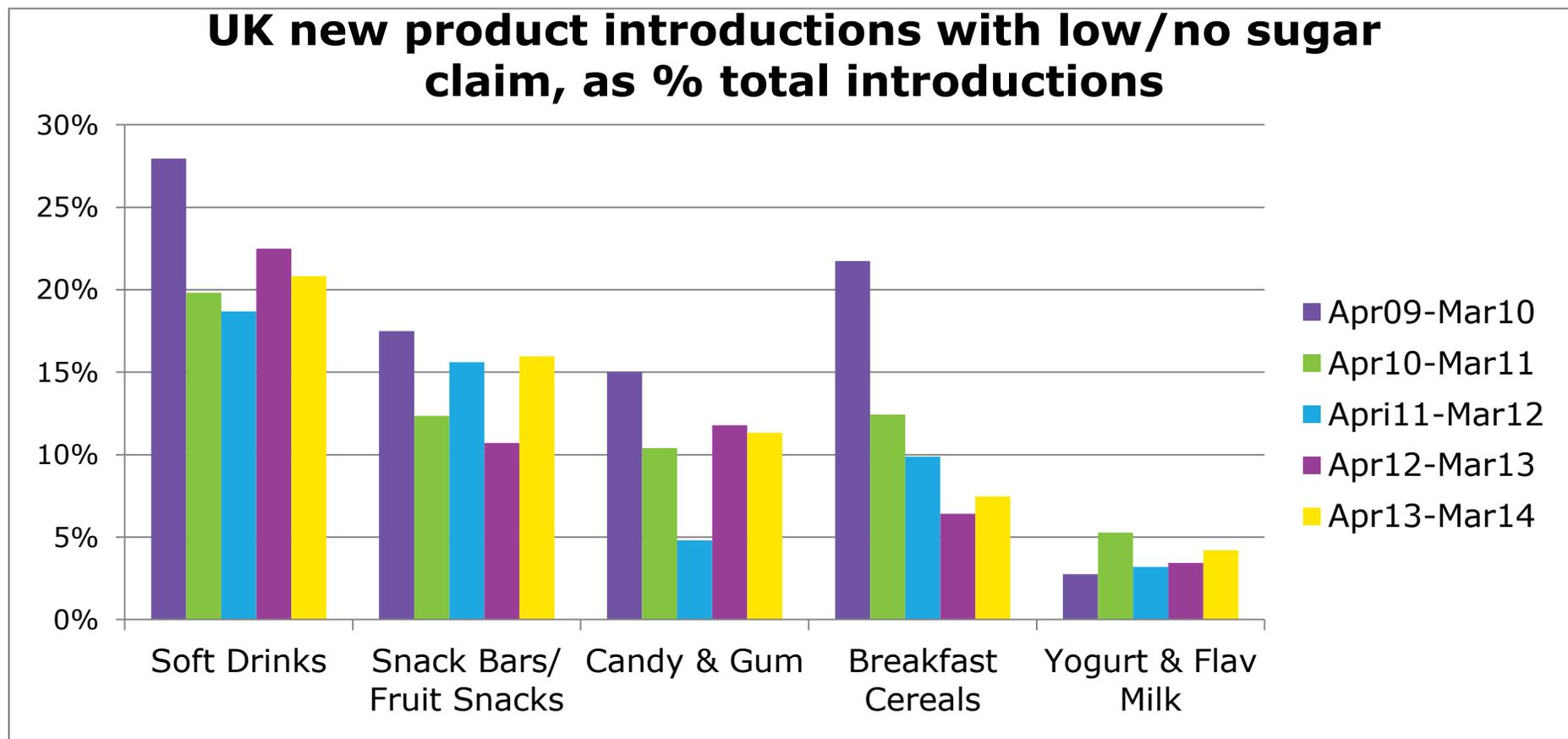


Source: GMI/Mintel

Base: 1,394 internet users aged 16+ who have tried to lose weight/maintain a healthy weight in the last 12 months

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Where do we see sugar-free and reduced sugar products?



The percentage of new products labelled sugar-free or low sugar has declined over time in key categories



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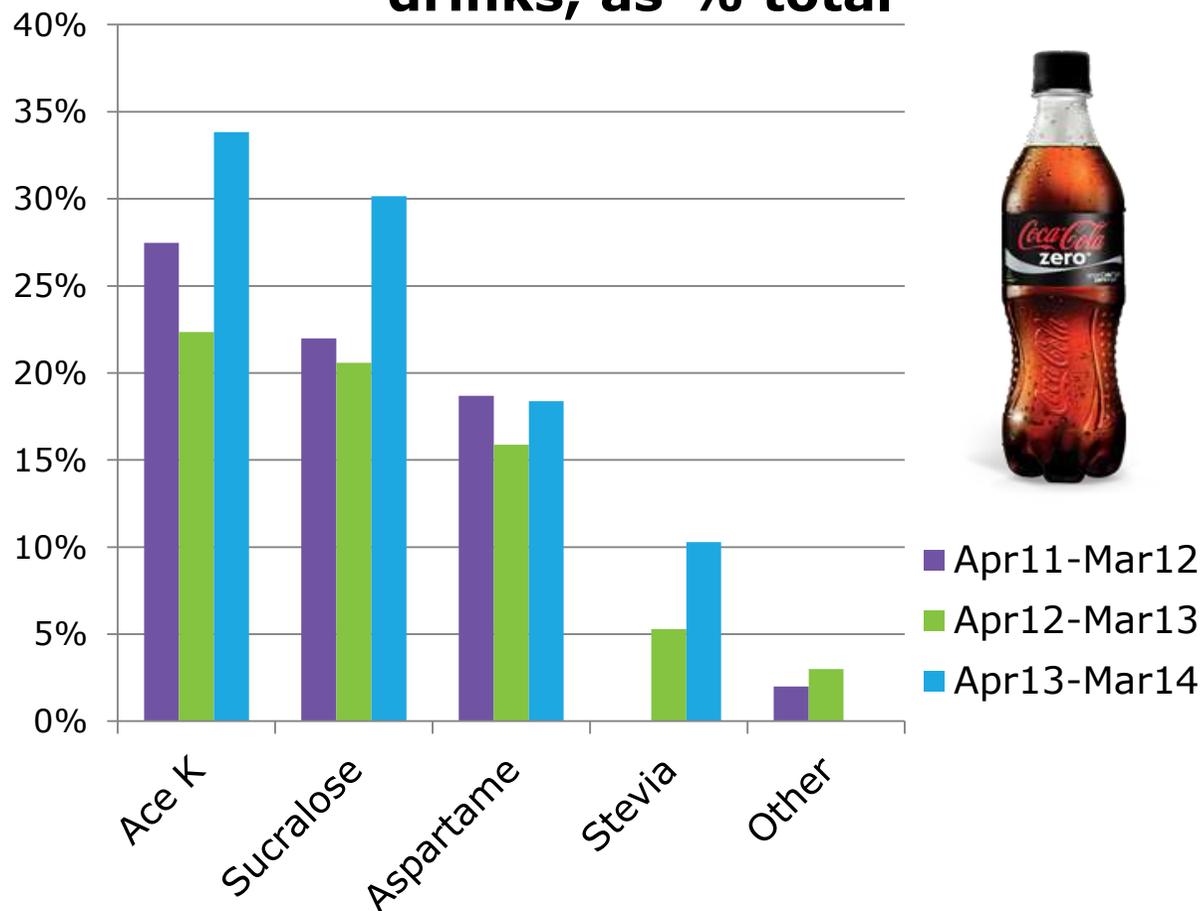
Source: Mintel GNPD

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What's sweetening sugar-free and low sugar soft drinks?

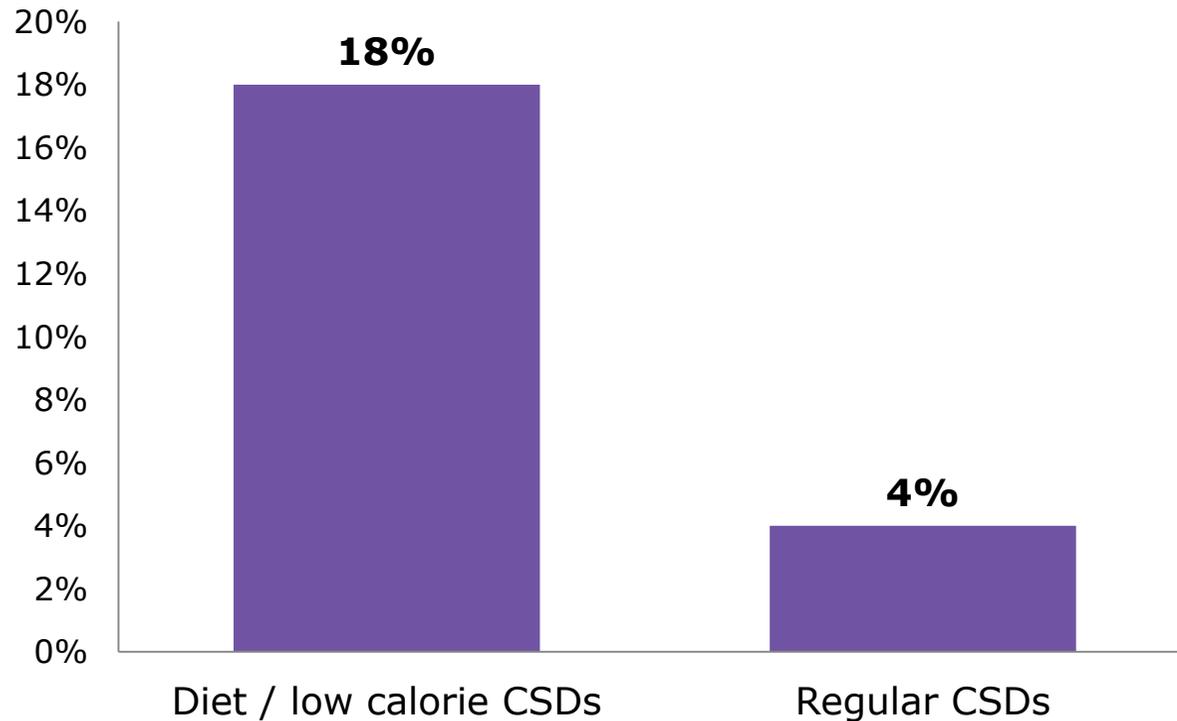
- Stevia has made its mark in 2012-13...
- 41% of UK consumers said they were interested in buying low calorie CSDs made with natural sweeteners e.g. stevia
- But acesulfame-k and sucralose lead and both have

Use of sweeteners in new soft drinks, as % total



Diet carbonated soft drinks are strong...

UK retail value growth 2010-12

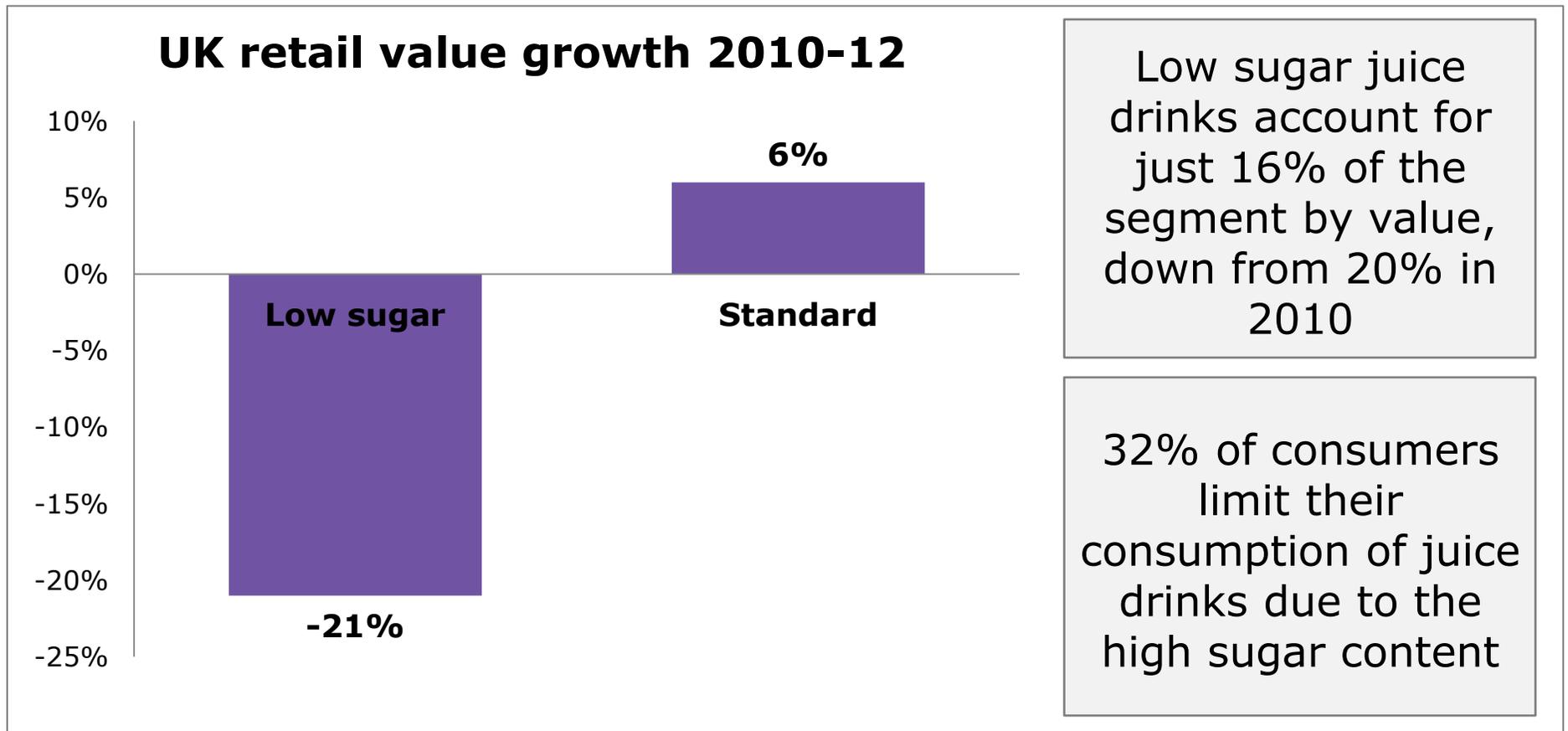


Diet / low calorie CSDs now account for 45% of the market by value

After price and brand, low calorie content is the third most important factor influencing choice of CSD (31% of respondents)

In the US market diet / low cal CSDs take 34% share and are forecast to grow by 2-3% per year over the next few years, following a period of decline

...While low sugar juice drinks have struggled lately



Juice drinks as a whole have benefited from a good value image and active NPD, but low sugar variants have failed to capitalise on the opportunity

Key factors influencing purchase of juice and juice drinks

47%

High fruit content is the key factor, after flavour and price/promotion are eliminated

39%

Of consumers say "Counts towards the recommended '5-a-day' of fruit/vegetables"

29%

Low sugar content is at best a 3rd factor

Source: GMI/Mintel

Base: 1,292 internet users aged 16+ who have bought fruit juice in the last three months

Low sugar juice drinks – winners and losers

Trop50 remains the big story in sugar reduction (and stevia), with £15m in retail sales in 2013.

Both are sweetened with stevia.

Tropicana Trop50



50% less sugar and calories (3.9g-4.4g sugars per 100ml, according to variant)

Del Monte Naturally Light



50% less sugar, 50 calories per glass (4.5g sugars per 100ml)

Diverse messages for low sugar positioning

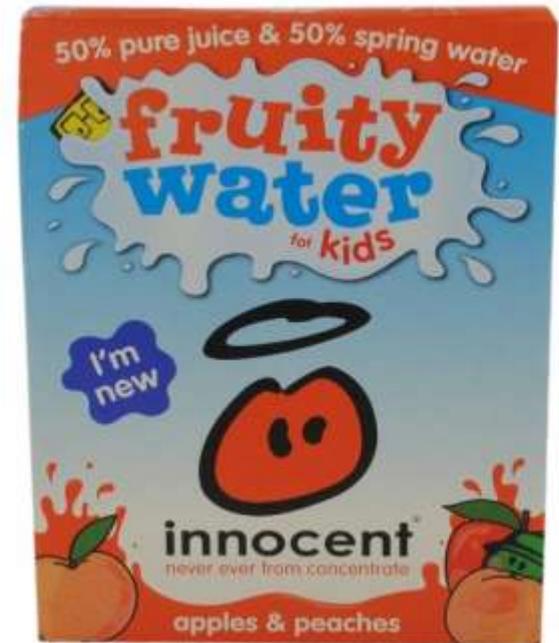
Brands reformulate and launch new products, with diverse messages around sugar (or lack of...)



Coca-Cola Sprite with stevia, 30% less sugar



Vimto Panda Still Juice Drinks, "no added sugar, no aspartame"



Innocent Fruity Water for Kids, 50% pure fruit juice, 50% spring water

Key factors influencing purchase of kid's snacks

44%

Of consumers look for products that deliver one of five-a-day

34%

Of consumers cite low sugar/salt as a key factor

32%

Of consumers look for "natural" attributes

Source: GMI/Mintel

Base: 937 internet users aged 23+ who have bought snacks for their child (aged 7-15)

So these meet the criteria?

Both products are labelled free from artificial ingredients, "1 of your 5 a day", and "no added sugar".

Stream Foods' Fruit Bowl Sea Fruit Shapes



Sugars 50g per 100g



"Contains naturally occurring sugars"

Key factors influencing purchase of breakfast cereals

41%

Of consumers cite satiety, "Keeps you feeling full until lunchtime"

38%

Of consumers focus on high in fibre content

29%

Of consumers mention low in sugar as a key factor for themselves; rises to 32% for family purchase



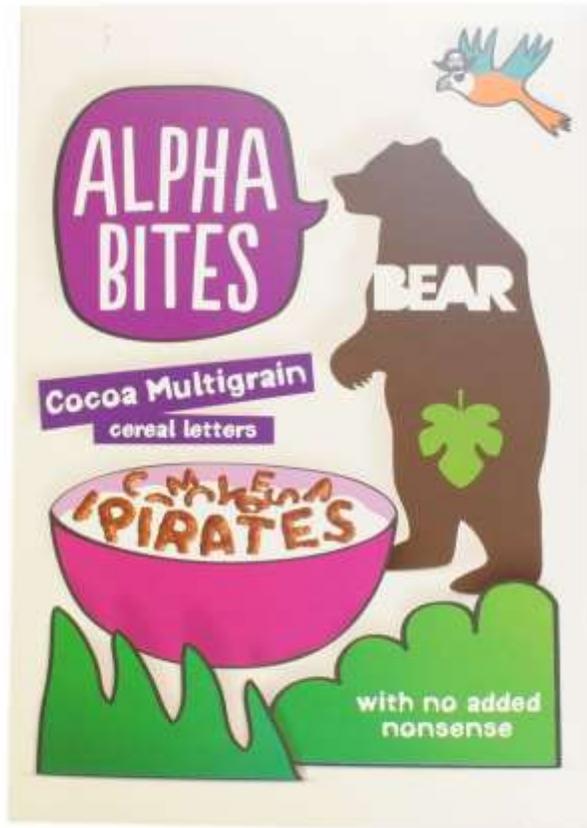
Nestlé Chocapic Duo, France, reformulated 2013

Front-of-pack:
less than 9g sugar
per portion

Added calcium
Wholegrain

Nutrition panel:
28.7g sugars per
100g (previously
35.9g/100g)

Sugar replacement strategy



Bear Alphabet Bites, UK

Front-of-pack:
“no added
nonsense”

Sweetened with coconut
blossom nectar, which
has a lower GI
compared to other
sugars

Nutrition panel:
18g sugars per 100g

Key factors influencing purchase of yogurt and flavoured milk

33%

Of consumers cite “all natural ingredients” as the key factor for yogurt, after flavour and price/promotion are eliminated

29%

Of UK yogurt purchasers cite low sugar / sugar-free as an important attribute

49%

Of consumers agree with the statement, “more flavoured milk should contain natural sweeteners (e.g. stevia) as opposed to sugar”; rising to 54% among 16-24 year olds

Source: GMI/Mintel

Base: 1,602 internet users aged 16+ who have bought yogurt in the last 3 months

Sugar + stevia creates opportunity for sugar reduction

Both products are sweetened with sugar and stevia.

Both flag “reduced sugar” front-of-pack.

Stevia is not featured as a “destination ingredient”

Tesco Healthy Living Whipped Yogurt, UK



Reduced sugar; “50% less sugar than a typical Tesco mousse” ; 9.2g sugars per 100g

Yogho! Yogho! drinking yogurt, NL



40% less sugar than average yogurt drinks

Sugar-free messages and sources of sugars

Go-Yos state front-of-pack "Developed by mums, sugar-free recipe".

Moma! yogurt states on-pack "No added refined sugar".

Glenisk Organic Go-Yos, Ireland



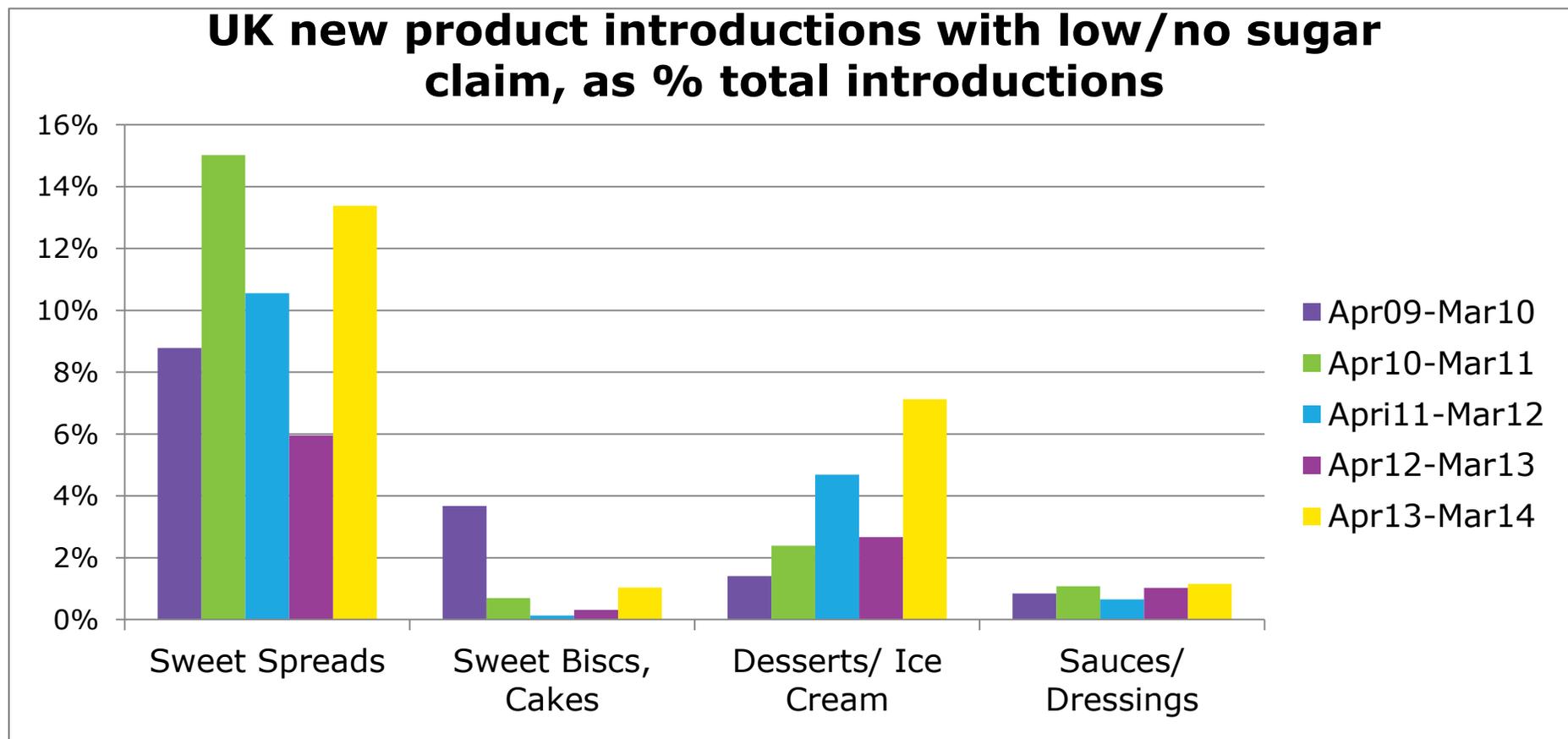
Sweetened with organic agave syrup; 4.1-4.3g sugars per 100g

Moma! Bircher Muesli Yogurt, UK



Sweetened with fruit juice and puree; 11.9g sugars per 100g

Where else do we see sugar-free and reduced sugar products?



Some growth in % of products labelled as sugar-free or low sugar, but from a low base; few new developments in sweet spreads or desserts

Sweet biscuits – “light” or “better for you”?

The “healthier” biscuits segment declined in value terms by 5.4% from 2012-2013.

Competition has come from breakfast biscuits: healthy positioning without referencing the terms “light” or “diet”.

Belvita



15g sugars per 100g;
slow release
carbohydrates, rich in
cereals, source of fibre

McVitie's Digestives



16.8g sugars per 100g
(higher for Light,
reduced fat variant)

Sauces – light, low sugar, low calorie, low fat

In sauces and dressings most examples of reduced sugar products are overtly health-oriented brands, e.g. Weight Watchers.

But leading brands and private label offer “light” (low sugar) alternatives

Dolmio Light Sauce for Lasagne



30% less sugar, made from 100% natural ingredients

Tesco Light Choices



30% less sugar, low in calories, free from artificial flavours, colours and hydrogenated fat

Sugar as priority

Sugar reduction will continue to be a research priority

The reality

But the reality is that market penetration of reduced sugar foods remains relatively low

The consumer

Consumer interest is high, but consumers may be deterred by a negative taste perception, confused by on-pack messages

Stealth health

Stealth health, or covert reduction, may work in some categories

Stevia & more

Alternative ingredients may provide part of the answer

Comms

But in either case on-pack communication is critical

Balance

And bear in mind – consumers increasingly take the holistic, balanced approach...



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